

HSAА ARTICLE 8 – FORM OF COMPLIANCE DECLARATION

DECLARATION OF COMPLIANCE

Issued pursuant to the HSAА effective April 1, 2018

To: The Champlain Local Health Integration Network (the "LHIN").
From: The Board of Directors (the "Board") of Bruyère Continuing Care Inc. (the "HSP")
Date: June 25, 2020
Re: April 1, 2019 – March 31, 2020 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the HSAА between the LHIN and the HSP effective April 1, 2018.

The Board has authorized me, by resolution dated June 25, 2020, to declare to you as follows:

After making inquiries of Guy Chartrand President and CEO and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the hospital service accountability agreement (the "HSAА") in effect during the Applicable Period and has received the required reports referred to in Section 8.6 of the HSAА.



Louis Savoie, Board Chair
Bruyère Continuing Care Inc.

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Appendix 1 - Exceptions

[Please identify each obligation under the HSAА that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

1. Alternate Level of Care Rate
2. Percentage of staff to receive Indigenous Cultural Safety Training (minimum of 15%)

As in preceding years, Bruyère continues to be unable to meet the ALC Rate performance obligation.

The ALC issue is both a regional and provincial challenge that has yet to be resolved. Our Home First initiative has helped, but the ALC target is not attainable under the current circumstances and capacity in our LHIN. Our partner hospitals are also unable to meet this obligation.

An obligation to report on activities undertaken to increase the indigenous cultural awareness has been present in the H-SAA for a couple of years. The target to reach a minimum of 15% of the staff was introduced in 2019-20 and was impossible to reach given the operational pressures that would have resulted in relieving such a large number of staff.