HSAA ARTICLE 8 – FORM OF COMPLIANCE DECLARATION

DECLARATION OF COMPLIANCE

Issued pursuant to the HSAA effective April 1, 2021

To: Ontario Health East

From: The Board of Directors (the "Board") of Bruyère Continuing Care Inc. (the "HSP")

Date: May 25, 2023

Re: April 1, 2022 – March 31, 2023 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the HSAA between OH and the HSP effective April 1, 2022.

The Board has authorized me, by resolution dated May 25, 2023, to declare to you as follows:

After making inquiries of Guy Chartrand President and CEO and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the hospital service accountability agreement (the "HSAA") in effect during the Applicable Period and has received the required reports referred to in Section 8.6 of the HSAA.

John Hoyles, Board Chair Bruyère Continuing Care Inc.

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Appendix 1 - Exceptions

[Please identify each obligation under the HSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

Recognizing that the 2022/23 fiscal year has been extraordinary due to COVID-19, Ontario Health has acknowledged the many challenges to the health system and health service providers impacting their ability to meet many of the H-SAA service level targets.

Considering the current COVID-19 environment that has impacted patient flow and staffing levels, many of the Service Volumes and Local Obligations have not been met.

In addition, the following two exceptions continue to recur:

- 1. Alternate Level of Care Rate
- 2. Percentage of staff to receive Indigenous Cultural Safety Training (minimum of 15%)

Note: Financial targets for a balanced budget, with the exception of the impact of Bill 124, and working capital ratio have been met, and all reporting obligations were fulfilled.